2/30

FIG. 2A

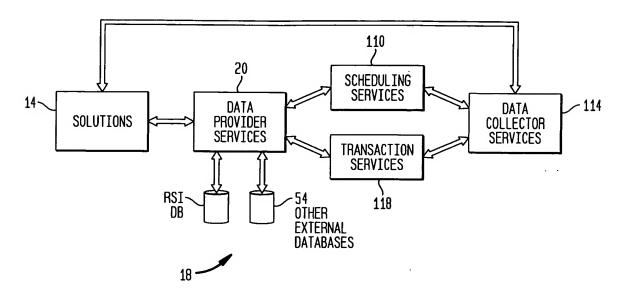
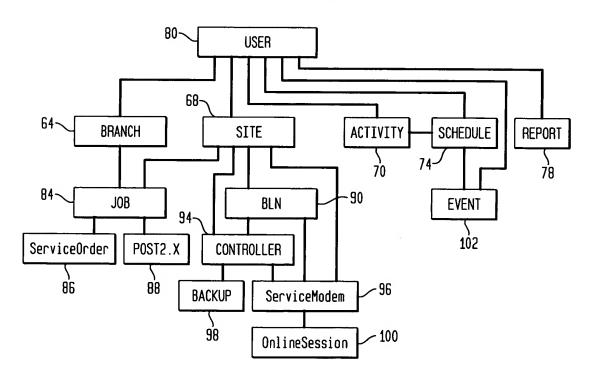
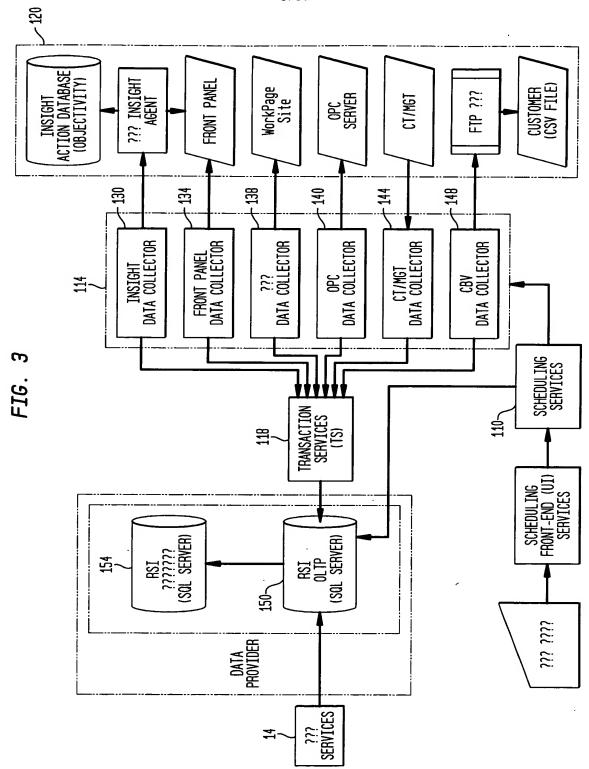


FIG. 2B





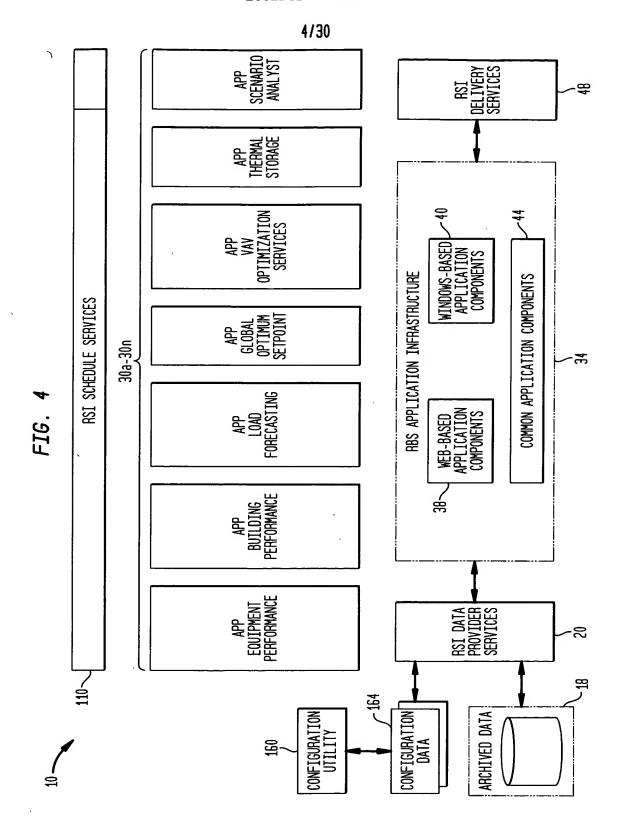


FIG. 5

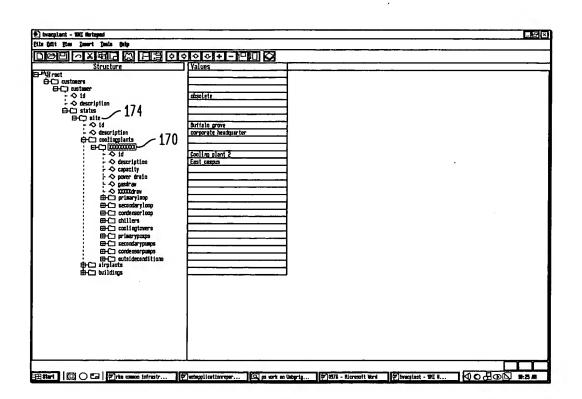


FIG. 6

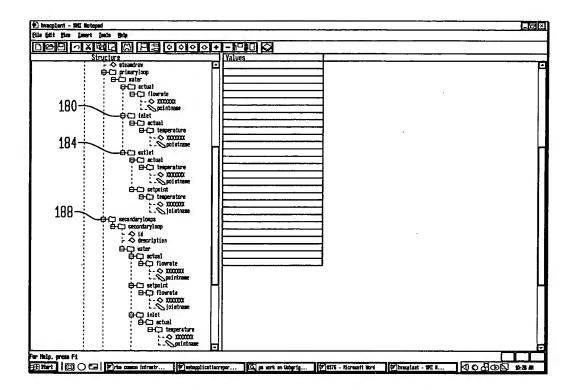
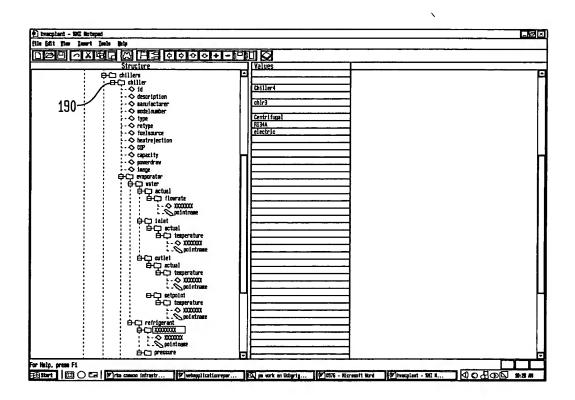


FIG. 7



8/30

FIG. B

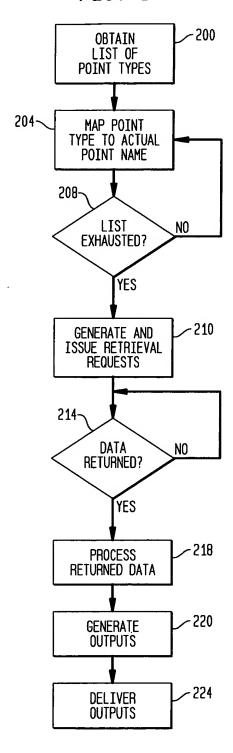
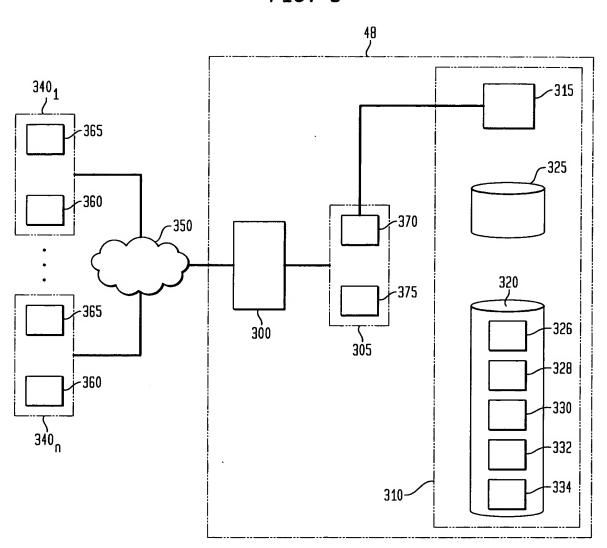


FIG. 9



#### 10/30

### FIG. 10

400 SIEMENS Siemens Building Technologies Home News Help Contact Us Sitemap Search for... 🔻 Service Central Fileshare Administration Log Out Request Service | Home | >Service Central >Service Activity Service Activity **→**□ The service activity function provides online access to all service information for the sites, equipment, and service activities that you are authorized for. Clicking any of the links provides more detailed information for that entry. Summary The summary provides and overview of all service activity for all sites for which you are authorized grouped by status, call type, and system type. -408Call Status System 0pen Fire Closed HVAC

→ Service Activity
Open Calls
Closed Calls
Custom Reports
TSP Contracts
Equipment 435
Sites 440
Request Service

site360 (D

SIEMENS

Detail
The table below lists detail for all sites, as well as the service activity information associated to them, for which you are authorized. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right.

1tem 1-3 OT 43		Export to:	心.xis 同.oot 圖ANLII
Site	Call Status	Call Type	System
V2.00	Open Closed	Preventive Corrective	Type Number
▶SZ COLLEGE PARK (B320013)	<b>▶1</b> ▶	0 •0	▶1 HVAC ▶1
SZ COLLEGE PARK (B320013)	<b>▶</b> 0 <b>▶</b>	3 +3 \_428	▶0 Mechanical ▶3
SZ EAST LIBRARY (B408013)	▶0 ▶	i +i	▶0 Mechanical ▶1
SZ EAST POINT (8425013)	▶2 ▶	0 •0	▶2 HVAC ▶2
▶SZ EAST POINT (8425013)	▶0 ▶	<b>1 ▶1</b>	▶0 Kechanical ▶1
▶1-5 ▶6-10 ▶11-15 ▶16-20	▶21-25 ▶26-30	next →	

404

402

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		ng Help Contact Us Sitemap		🦺 Request Service	→ Display Filter Criteria → 🚨	Below is an overview of all service activities with an "open" status (this includes open, scheduled, and dispatched calls). Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report.	Export to: N.xls O.doc AscII	Call Type System PO No.	Preventive Mechanical 200303974	Preventive Mechanical 200304780	Preventive Mechanical 200305191	Preventive Mechanical 200305192	Preventive Mechanical 200305232	→ Display Equipment / Contract No.
•	200	site360 Home site360 Ordering		ut		pen" status (this includes op: filtering criteria options all	Expor	Description	REPLACE SCREENS	¥.	REPLACE DEFECTIVE CONDENSING F	PM **NOTE** MUST CALL TO GET T	LEAK ON 1ST CIRCUIT ON CHILLER	
•		site36	e.	Service Central Fileshare Administration Log Out Home   > > >Open Calls		ce activities with an °o; and selecting different		Status Site	SZ MULTIPURPOSE (8251013)	SZ COLLEGE PARK (B320013)	SZ TOM LOWE (B229013)	SZ TON LONE (8229013)	SZ SOUTHMEST (B440013)	
				share 11s		II servi riteria			Орел	Open	Орел	Open	Орел	Λŝ
			ا ::	Service Central Fileshar   Home   > > >Open Calls		n overview of a isplay filter c	f 15	Order No. 510	) 030321-0852	▶ 030307-3329	▶ 030416-0594	▶ 030416-0589	▶ 030416-0551	▶6-10 ► 11-15
	S	4	Search for	Service   Hone   >	Open Calls	Below is a Clicking D	Item 1-5 of 15	Open Date	- 4/23/03	4/18/03	4/18/03	4/18/03	4/17/03	▶1-5
	SIEMENS			site360 {	→ Service Activity → Open Calls	Custom Reports TSP Contracts	Equipment	Sites Request Service						

#### 12/30

### FIG. 12

600 SIEMENS SIEMENS site360 Home site360 Ordering Help Contact Us Sitemap Search for... Service Central Fileshare Administration Log Out site360 C | Home | >-- >-- >Open Calls >Service Order Request Service → Service Activity → Open Calls Closed Calls Custom Reports Service Order ڪٍÇ Below is detailed information for the individual service order you have selected. TSP Contracts Summary
The summary provides an overview of information related to the selected service order number. Equipment Sites Request Service 030321-0852 Service Order No. Customer Name Demonstration Customer PO Number 200303974 Contract No. Site SZ MULTIPURPOSE (B251013) System Mechanical 4/23/03 Open Date Status Ocen Closed Date Call Type Preventive Request Type fax Problem Type Repair or Replace Parts Call Priority Next Scheduled Visit The problem and resolution area provides a description of the requested service and what action has been taken to resolve the issue. Problem Description REPLACE SCREENS FOR CIRCULATION PUMP STRAINER Resolution Further Information Use the following links to get further equipment, call, or appointment information. √ Call Log-→ Appointments -610 -630 **-620** Equipment -610 -620 The table below lists equipment that was serviced on the selected order number. No Data Available. Call Log The table below lists all activities logged to the selected service order number.

		FIG. 13	700	
SIEMENS	SIEMENS		3	
		site360 Home	site360 Ordering	Help Contact Us Sitemap
	Search for □	< 06		
site360 ( )	Service Central Fileshare Administra   Home   > > Othen Calls >Service Order	Service Central Fileshare Administration Log Out Home   > > >Onen Calls >Service Order		Request Service
	-			
Service Activity → Open Calls	Appointment			
Custom Reports	Below is the detailed in	Below is the detailed information for the single appointment selected for this call.	sted for this call.	
ISP Contracts Equipment Sites	Summary The sumary provides an	Summary The summary provides an overview of information related to the selected appointment.	lected appointment.	
Request Service	Service Order No.	030321-0852	Contract No.	
	PO Number	200303974	Customer Name	Demonstration Customer
	Site	SZ MULTIPURPOSE (8251013)		
			Branch	ATLANTA
	Appointment No.	790076   1   1000   1   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000   1000	Lead Technician	Steve Conti
		ATL	Skill Type	Fitter Journeyman
	Open Date	4/23/03		
	Closed Date			
	Appointment Status	TENTATIVE		
	Equipment The table below lists the equipment service has mit yet been performed	Equipment The table below lists the equipment that service was performed on for this particular appointment. If no data appears, service has not yet been performed.	for this particular appoint	inent. If no data appears,

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No Data Available.

Preventive Mechanical

푼

SZ FAIRBURN (B323013)

Complete

4/10/03 \$ 030307-3327

Preventive Fire

TAMPER
TROUBLE

UPS 35 Glenlake Fire

Complete

4/15/03 ► 030403-0115

Preventive Mechanical

CHANGE THE BELTS

SZ MULTIPURPOSE (B323013)

Complete

4/10/03 ▶ 030410-0128

4

→ Display Equipment / Contract No. Preventive Mechanical 200304882

next 🗸

▶ 16-20 ▶ 21-25 ▶ 26-30

▶6-10 ► 11-15

**▶**1-5

SZ SOUTHMEST (B440013)

Complete

4/9/03 ▶ 030307-3325

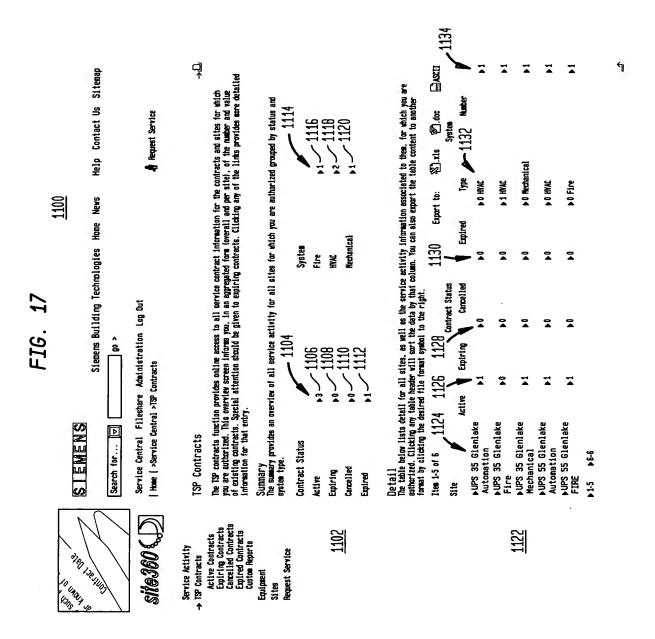
	site360 Home  site360 Orderino  Helo  Contact Us  Siteman		Request Service	→ Display Filter Criteria → 🗅	The Selected Services function provides an overview of selected service activities for the site and system type you selected. Clicking Display filter criteria enables you to view the criteria set for this report and to also select different filtering criteria options to anotify the report, if desired. You can also export the table content to another format by clicking the desired file format symbol to the right.	S.xls O.doc Daxii	Call Type System PO No.	Preventive HVAC	Preventive HYAC	Preventive HVAC SIGNED TSP	Preventive HMAC SIGNED TSP	Preventive HVAC SIGNED TSP	→ Display Equipment / Contract No.	ণা	
980	eH out		•	1	site and to also se format by		Call	Preve	Preve	Preve	Preve	Preve	<b>→</b> Otspla		
15	me Isite360 Order				ervice activities for the set for this report and table content to another	Export to:	Description	PREVENTIVE	PREVENTIVE MAINTENANCE	PREVENTIVE	PREVENTIVE MAINTENANCE	PREVENTIVE MAINTENANCE	next →		
FIG.	site360 Ho	. ^ 8 _	ion  Log Out		The Selected Services function provides an overview of selected service activities for the site and system type you selected. Clicking Display filter criteria enables you to view the criteria set for this report and to also select different filtering options to modify the report, if desired. You can also export the table content to another format by clicking the desired filtering format symbol to the right.		Status	MURRAY ELEMENTARY	NEHAWKA MIDDLE	CONESTOGA HEGH SCHOOL	CONESTOGA HIGH SCHOOL	CONESTOGA HIGH SCHOOL	▶21-25 ▶ 26-30 nex		
			ilnistrat vices		provides ta enable if desire		Status S	Open N	Open N	Open S	oben S	oben S	№ 18-20		
	EMENS		Service  Fileshare  Administration  Log Out  Home   > > >Selected Services	Services	The Selected Services function Clicking Display filter criter options to modify the report, format symbol to the right.		Order No.	9060-60≯060 ◀	▶ 030409-0307	▶ 030409-0308	€ 030409-0303	▶ 030409-0310	<b>▶ 11-15</b>		
	SIEM	Search for	Service     Home   > 3	Selected Services	The Selected Clicking Disp options to mo format symbol	Item 1-5 of 15	Open Date	5/1/03	5/1/03	5/1/03	5/1/03	4716/03	▶ 1-5 ▶ 6-10		
	SIEMENS		site360 (D)	→ Service Activity → Open Calls	→ Cusso Calis → Custon Reports Selected Services → TSP Contracts → Fminment	→ Sites	→ Request Service								

## 16/30

# FIG. 16

		<u>1000</u>	
site360	Search for Search for Service Central Files   Home   > >Request Service	site360 Home site360 Ordering  go >  share Administration Log Out vice	Help Contact Us
Service Activity TSP Contracts Equipment Sites → Request Service		ng online service requests. -hours service, please call your local branch office.	
	"Indicates required field.  Request Type "  Priority "  Select Site "  OR Enter Site  Select Equipment "  OR Enter Equipment "  Location "	Request for service  Next Business Day  Load Site Equipment	
	Description PO No.  Last Name First Name E-mail P	Wallace Michael michael.wallace€siemens.com	

Phone 847-215-1000



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	Steman			<b>□</b>	riteria can	E) ASCII	System	Mechanical	HVAC	Fire	→ Display Equipment
	Helo Contact Us Siteman		A Request Service	→ Display Filter Criteria →□	ferent filtering of that entry. You	s en en en	Renewal S Date S	12/31/03 P	12/31/03 H	7/31/03 F	<b>→</b> Otspla
			æ	- Disp	selecting difi information for to the right.	to: SS.xls	Effective Date	Active 1/1/03	Active 1/1/03	Active 8/1/02	
<u> </u>	Home News				criteria and ore detailed format symbol	Export to:	Status		Active	Active	
<b>₩</b>	Stemens Building Technologies Hame		og Out ntracts		. Clicking Display filter y of the links provides me licking the desired file.		Site	UPS 35 Glenlake Mechanical	Multiple Sites	UPS SS Glenlate FIRE	
	Siemens Buil	ŝ	Service Central Fileshare Administration Log Out   Home   >Service Central >13º Contracts >Active Contracts		Below is an overview of all active service confracts. Clicking Display filter criteria and selecting different filtering criteria options allows you to modify the report. Clicking any of the links provides more detailed information for that entry. You can also export the table content to another format by clicking the desired file format symbol to the right.		Description	TIME & MATERIAL	FULL COMPREHENSIVE		
	SIEMENS	Search for [미	Service Central Files   Home   >Service Central	Active Contracts	Below is an overview of all options allows you to modials also export the table com	Item 1-3 of 3 1220	Contract Po No. No.	6699-SH4	▶PB-1394	▶PC-1512	
12	of the livery		site360 (D)	Service Activity TSP Contracts	→ Active Contracts Explring Contracts Cancelled Contracts Expload Contracts	Custom Reports	Sites	Request Service	1210		

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4

next →

▶ 26-30

▶21-25

**▶** 16-20

**▶** 11-15

ASCII System The equipment function provides complete service and technical information for your equipment. Select a site from the dropdown box and click go. A table of all equipment for that site appears. Click a specific equipment link to get detail for that plece of equipment. Help Contact Us Sitemap HVAC HAC HVAC HVAC HVAC . B Request Service UPS35GL01 UPS356L02 UPS356L03 UPSS56L01 Asset ID UPSF1 %∏.xls 1 CABINET 1 MAIN CHILLER PLANT Export to: Siemens Building Technologies Hame News 1400 1402 CABINET 12 1 CABINET 11 INSIGHT 03 Quantity Location Service Central Fileshare Administration Log Out FIG. 20 Equipment or Services ► CLIENT WORKSTATION REV \* ► | NECH/SPEC SCHEDULING | Home | >Service Central >Equipment Site All \_  $\overline{\blacksquare}$ UPS Glenlake Fire UPS SS Glenlake Automation ▶ 1-5 ▶ 6-10 UPS 35 Glenlake Automation Search for... UPS 35 61enlake UPS 35 Glenlake Item 1-5 of 35 Equipment Automation Automation Site 1404 Service Activity Request Service TSP Contracts → Equipment Sites

act Us Sitemap Service	→.□	~ 1520	atched calls) for ©.doc ASCII 1540 PO NO.	f paid calls) for this
s Help Contact Us	or the selected pie	UPS3S6L03 ▶ PB-1334 HVAC	icheduled, and disparations or SELXIS of Order No.	ted, closed, and pai 0: ₹3.xls ¶ 0rder No. ▶ 020625-0966 ▶ 0021032288 15
<u>1500</u> nologies Home News	information and detail f	Asset ID Warranty Expiration Contract No. System	is (this includes open, sched Export to: Call Type Order preventive > 021	us (this includes completed Export to: Call Type Ord preventive PO
FIG. 21  SIEMENS Siemens Building Technologies Search for	Individual Equipment The individual equipment function provides all relevent technical information and detail for the selected piece of equipment. Detail	CLIENT WORKSTATION REV * UPS 35 Glenlake Automation 1 INSIGHT 03	Service Activity Relow is an overview of all service actvities with an "open" status (this includes open, scheduled, and dispatched calls) for this piece of equipment.  Item 1-1 of 1  Open Date  Open Date  Figure 1. of 1  Open Date  Open Ro.  1540	Closed Galls Below is an overview of all service actvities with a "closed" status (this includes completed, closed, and paid calls) for this piece of equipment.  Item 1-2 of 2  Chan 1-2
SIEMENS Search for Total Service Central Fi	Individual Equipment The individual equipment func Detail	Equipment Site Equipment Quantity Equipment Location	Service Activity Below is an overview of this piece of equipment. Item 1-1 of 1 Open Date 1/7/03	Closed Calls Below is an overvie piece of equipment. Item 1-2 of 2 Open Date 7/3/02 4///02
site 360 (C)	Service Activity TSP Contracts Equipment Sites Request Service	<u>1510</u>	<u>1530</u>	1550

# 22/30

# FIG. 22

site360		Siemens Build go > share Administration Lo >Equipment >Individual Cont	-	Home News	Help Contact Us	Sitemap			
Service Activity  → TSP Contracts Active Contracts Expiring Contracts Cancelled Contracts Expired Contracts Custom Reports Equipment	are covered, contract dur Summary	ct unction provides complete de ation, and service history u overview of information relat	nder the specified cont	ract.	ole, which sites and equi	→D ipment			
Sites Request Service  1610	Contract No. Status Effective Date Renewal Date Time to Renewal Service Technician/ Account Engineer	P8-1394 Active 1/1/03 12/31/03 313 Days M. Kevin Mote	nch ry Contact r Type	ATLANTA t Jacquelyn Brever FULL CO <del>MPTEIEN</del> SIYE HYAC					
1630— <u>1650</u>	Description FULL COMPRENSIVE  Service Activity Use the following links to get service history or scheduled service information.  Service History   Scheduled Services  1640 Clicking an existing service contract displays the contract in its entirety.								
<u>1660</u>	Sites & Equipment The table below lists sites and equipment covered under this service contract. Select the desired site from the left side of the table. The equipment covered by the contract for the selected site will then display on the right side of the table.  Item 1-3 of 3 Solvent Ascril Item 1-3 of 3  Site  • UPS 35 Glenlake Automation  • UPS 55 Glenlake Automation								

## 23/30

# FIG. 23

SIEMENS		STEMENS		<u>1700</u>								
			Siemens Building	Technologies	Home	News	Help	Contact Us	Sitemap			
	V	Search for 🔽	go >									
site360			eshare Administration Log Ox 1 >Equipment > >Service Order	ıt			🥼 Req	uest Service				
→ Service Activity Open Calls Closed Calls Custom Report		Service Order							→□			
Selected Serv TSP Contracts Equipment		Summary	Below is the data for the single service activity you have selected.  Summary The summary provides an overview of information related to the selected service order number.									
Sites		Service Order No.	020625-0966	Customer	Name		Demonstra	ation Customer				
Request Service		PO Number		Contract	No.		▶P8-1394					
		Site	UPS 35 Glenlake Automation					<del>-1720</del>				
				System			HVAC					
	<u>1710</u>	Status	Closed	Open Dat	e		7/3/02					
		Call Type	Preventive	Closed D	ate		7/5/02					
		Request Type	generated									
		Problem Type	NAINTENANCE									
		Call Priority	Next Scheduled Visit									
		Detail The problem and resolution area provides a description of the requested service and what action has been taken to resolve the issue.										
	1730	Problem Description										
	1/30	Resolution JEFF C. 7/3/02-BUILDING ON GENERATOR AT THIS TIME.										
	1740	Further Informati Use the following links	ON to get further equipment, call, or	appointment informa	ation.							
	1/40	go to √ Equipment √	Call Log-	→ Appain	rtments —	_						
		Equipment .The table below lists equ	-1750 —1760 uipment that was serviced on the s	elected order number	٠.	<u>_17</u>	70					
		Item 1-3 of 3			Expor	rt to:	₹∑.xls	€ .doc	<b>■</b> ASCII			
				Equipment								
	1780	Equipment Name		Quantity	Locat			Asset ID	0Cm 44			
	2100	<b>▶</b> [			1 CABIN				35GL01 35GL02			
		►   CLIENT WORKSTATION REV	•		1 DISIG				356L02			
		N TOTTENT MOUNDINITON HEA			T THOTO	45		4.0				
		Call Log							_			
	1700		activities logged to the selecte	d service order numb	er.							
	<u>1790</u>	No Data Available.										

<u></u>

ASCII

1800

Siemens Building Technologies

Help Contact Us Sitemap Home News

Request Service

Service Central Fileshare Administration Log Out

Search for... | 더

| Home | >Service Central >Sites

Service Activity TSP Contracts

Equipment Sites

→ Display Filter Criteria

**₽**. ⊗ .xls Export to:

The site function provides complete service information for an individual site. Click any site link to get specific detail for that site. You can also export the table content to another format by clicking the desired file format symbol to the right.

► SZ EAST LIBRARY (8408013)

► SZ COLLEGE PARK (8320013) ~

Item 1-5 of 35 Site

Request Service

▶Primary

► SZ EAST POINT (8425013)

► SZ ELECTION NSE (BB04013)

next → ▶ 16-20 ▶ 21-25 ▶ 26-30 **▶** 11-15 ▶1-5 ▶6-10

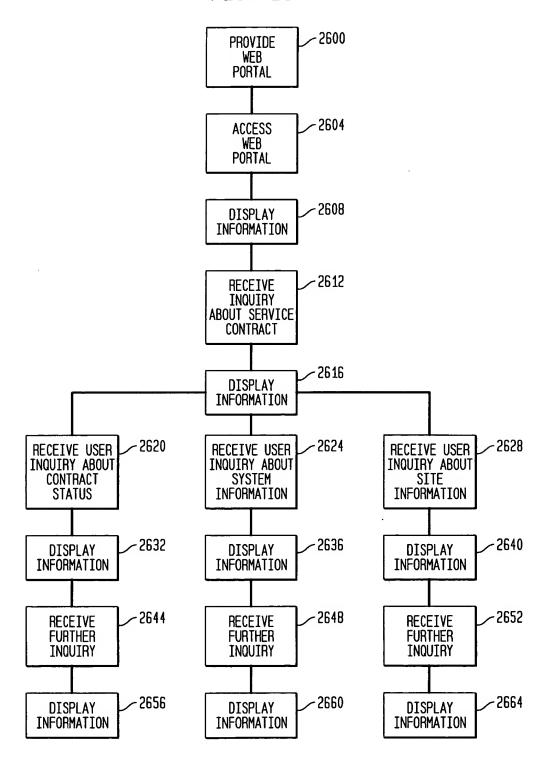
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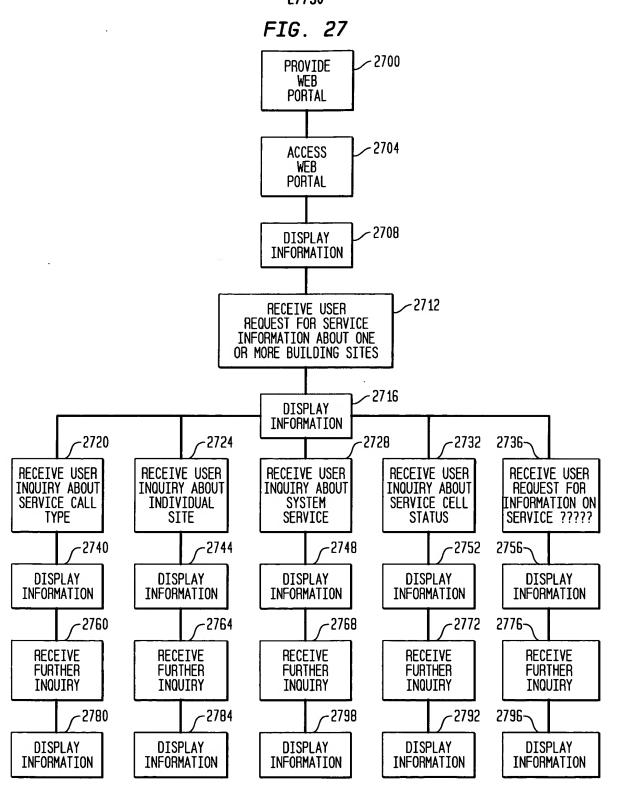
		Ø.	FIG. 25		1900				
			Siemens Building Technologies	ologies	Home	News	Help	Contact Us	s Sitemap
	Search for		^ 06						
site360 (D	Service Cent   Home   >Servi	ral Fileshare ce Central >Sites	Service Central Fileshare Administration Log Out Home   >Service Central >Sites > >Individual Site				- Re	🖷 Request Service	
Service Activity TSP Contracts	Individual Site	Site				ተ	• Display	→ Display Filter Criteria	eria →□
Equipment Sites	The individual service activit	The individual site function prov service activity for that site.	The individual site function provides detailed data for a single, selected, site enabling you to easily supervise and track all service activity for that site.	selected, sit	ie enablim	you to	easily s	upervise and	track all
Request Service	Service Ac The summary pro	Service Activity Summary The summary provides an overview of	Service Activity Summary he summary provides an overview of all service activity for this site grouped by status, call type, and system type.	site grouped	by status,	, call ty	pe, and	system type.	
1910	Site	SZ 03 1835/	SZ COLLEGE PARK (8320013)	Call Type— Preventive	7 1930	0	~	7 1965	
1920	Call Status		7.1950	Corrective	o.		Ž	0/81	
	Open Closed	) )	' (	Systen HVAC Mechanical	√ 1940 al		7 7	~ 1975 ~ 1980	
1985	Service Ac The table below table header wi	Service Activity Detail The table below lists detail for table header will sort the data b file format symbol to the right.	Service Activity Detail The table below lists detail for the individual site, as well as the service activity information associated with it. Clicking any table header will sort the data by that column. You can also export the table content to another format by clicking the desired file format symbol to the right.	he service ac t the table c	tivity in	formation another	s associa format b	ted with 1t. y clicking th	Clicking a ne desired
1990-	Item 1-4 of 4				Export to:	;;	₩.xls	Op. Que	ASCII
200	Order No. \$721001-0210	PO No. PC-02SC87314	Description ANNUAL CHILLER PM		Call Status Call Type Closed Preventive	tus Call Prev		Open Date 10/7/02	System Mechanical
	▶ 021009-0275	PC02SC87314	INSTALL 2 CHECK VALVES & CLEAN		Closed	Prev		10/16/02	Mechanical
	► 021016-0068 ► 030206-0002	PC-02SCB7314	PM MEPAIRS this is a test for the call t*		Closed Open	Pre Cor	Preventive Corrective	10/7/02 2/6/03	Mechanical HVAC

26/30

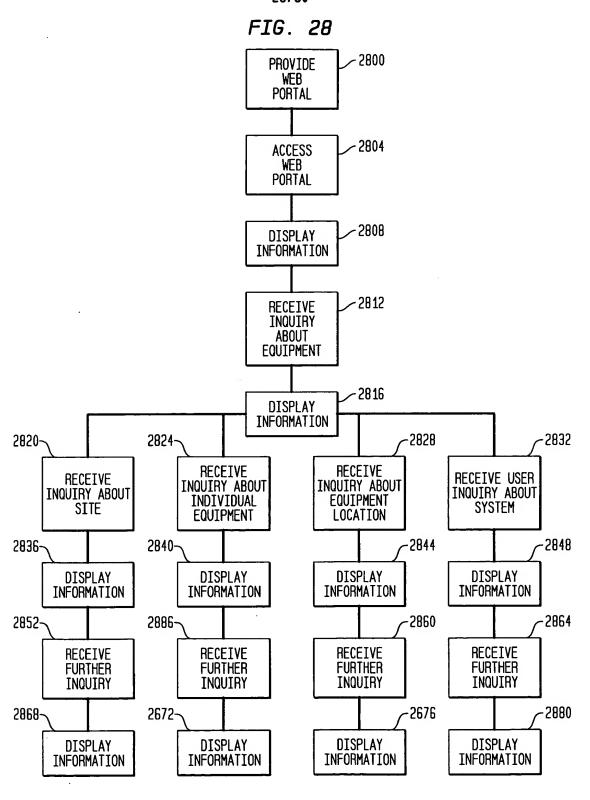
FIG. 26

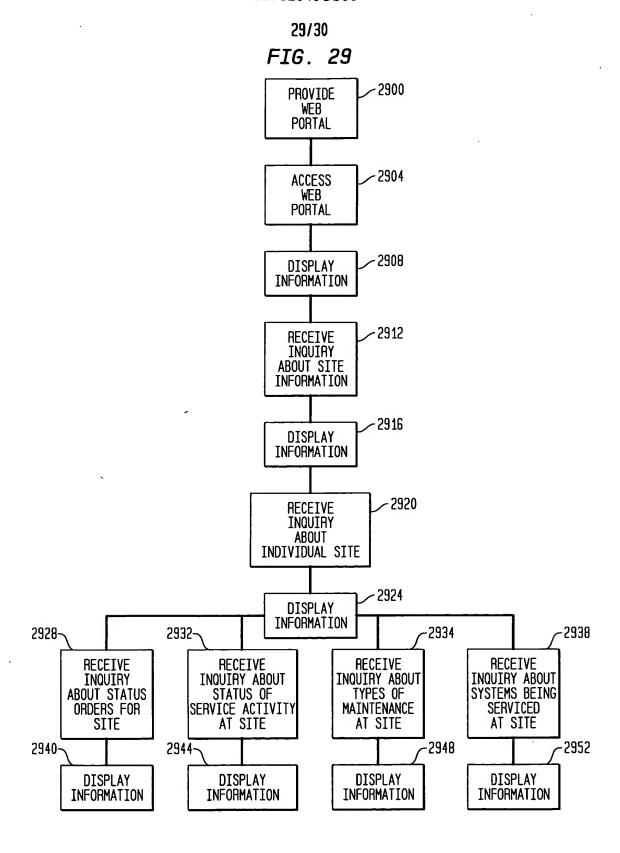






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FIG. 30

